



206.257.5817 PH  
206.257.5819 FAX  
105 NE 56th Street  
Seattle, Washington 98105  
www.tilianaturalhealth.com

NATUROPATHIC MEDICINE FOR THE WHOLE FAMILY

## Patient Information

Today's Date: \_\_\_\_\_

Legal Name: \_\_\_\_\_ Nickname: \_\_\_\_\_

Parent/Guardian Name(s) (if patient is a minor): \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Gender:  Male  Female  Trans  Intersex SSN: \_\_\_\_\_

Relationship Status:  single  married/partnered  divorced  widowed Spouse's Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Preferred Phone: \_\_\_\_\_ (Type: C/H/W) 2<sup>nd</sup>: \_\_\_\_\_ (Type: C/H/W)

May we leave confidential messages at either number?  Yes  No If so, please put a star next to the number(s)

Email (only used to contact for official purposes): \_\_\_\_\_

Employer (patient or parent[s]): \_\_\_\_\_ Position: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

## Billing Information – Patients paying at time of service are not required to fill out billing section but must sign Authorization

Insurance Company: \_\_\_\_\_ Plan Name: \_\_\_\_\_

Insurance Address: \_\_\_\_\_ Phone: \_\_\_\_\_

ID Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

Whose policy is this?  Self  Spouse  Other Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Secondary Insurance: \_\_\_\_\_

Is your visit due to a recent accident?  Yes  No - If yes, please consult reception for the correct forms

### Authorization and Agreement of Payment

I hereby authorize direct insurance payment to my physician for services rendered. I understand that I am responsible for knowing and understanding my insurance policy and Naturopathic benefits and that I am responsible for any co-pays, co-insurances, deductibles or services not covered by my insurance.

I also authorize release of any medical records that may be necessary for either medical care or processing of claims.

\_\_\_\_\_  
Patient/Parent/Guardian Signature

\_\_\_\_\_  
Date



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## Tilia Natural Health Policies and Fees

We plan for your experience at Tilia Natural Health to be an excellent one and wish to fully inform you of our fees and payment policies.

### PAYMENT

- We accept payment by cash, check, or MasterCard / Visa / debit card.
- Checks denied for lack of funds will incur a fee of \$35.00.
- All balances must be paid within 30 days of the invoice date. Balances over 30-days past due will be charged to your card on file. If that charge is denied, you will be invoiced at the end of the month.
- A minimum billing fee of \$10.00 or 2%, whichever is greater, will be added to any unpaid balance that is over 30 days past invoice.
- Payment plans are available upon request, though balances over \$500 will continue to incur interest.

Initials

We reserve the right to make changes to our fees and/or policies without advance notice.

### INSURANCE

**All charges incurred at our office are your responsibility, regardless of insurance coverage. You are responsible for knowing the terms of your insurance coverage.**

- Dr. Eastman's practice requires full payment at time of service. If you have out-of-network insurance coverage for naturopathic care and you wish to submit a bill to request reimbursement for services, please ask for a **superbill** at each visit.
- Dr. Wells is an in-network provider for Regence, Premera, First Choice Network, and FedMed. She is happy to see patients as an out-of-network provider. She provides courtesy billing for patients with out-of-network insurance; payment for the first appointment is taken at the time of service.
- **L&I and PIP Accident Claims:** In the event that your PIP coverage does not fully cover service received at Tilia Natural Health, you are responsible for payment. PIP coverage generally does not cover medications. These must be paid for at the time of purchase. Tilia Natural Health accepts L&I payments as payment in full for a claim that has been authorized by the Department of Labor and Industries. If payment is denied, you will be responsible for payment of all charges for service received.

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### COMMUNICATION

- **Off hours** – An off-hours number is available for contacting each doctor when they are not in-office. If your provider plans to be unavailable, the office voicemail will alert you to who should be contacted instead. **There is a \$75 fee for this service.** Phone calls are not billable to insurance.
- **Texting** – Texts are not received or reviewed on the clinic phone. Texts to your provider are never an appropriate form of communication, regarding either your own or another's healthcare.
- **EMAIL – Email correspondence is not appropriate for urgent medical needs!** Short emails regarding follow-up on treatment plans or *as requested by your provider* are acceptable. Emails are reviewed and responded to in the order in which they were received. Due to the high volume of emails, it may take *up to 1 week* for your doctor to be able to respond. Email is not appropriate for new healthcare symptoms or concerns. If you have a medical concern or question, please call to make an appointment. Email consults, as appropriate, are available for a fee. They are not billable to insurance.
- **Phone Consults** – Phone consults are available for established clients. There is a minimum \$45/15min fee for this service, unless covered by your insurance as an in-network service.

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- Dr. Cole is an in-network provider for Regence, Premera, First Choice Network, LifeWise and FedMed. She is happy to see patients as an out-of-network provider, with payment taken at time of service. She provides courtesy billing for patients with out-of-network insurance.
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**PEDIATRIC INTAKE (6 - 12 years)**

**NAME:** \_\_\_\_\_

**DOB:** \_\_\_\_\_

Parent/Caregiver's name: \_\_\_\_\_

Parent/Caregiver's name: \_\_\_\_\_

The patient lives with:  mother  father  two parents  other: \_\_\_\_\_

Siblings (names and ages): \_\_\_\_\_

Has any other family member already been a patient at this clinic? \_\_\_\_\_

**CONTEXT OF CARE REVIEW**

Successful health care and preventive medicine are only possible when the physician has as full an understanding as possible of the patient's physical, mental, and emotional state. Your time, thoughtfulness and honesty in completing this overview will greatly aid me in assisting with your child's health care needs.

Why did you choose to come to this clinic; what do you know about our approach?

What *three* expectations do you have from *this* visit to our clinic?

- 1.
- 2.
- 3.

What *long-term* expectations do you have from working with our clinic?

What expectations do you have of me personally as your child's health care provider?

What is your present level of commitment to addressing any underlying issues that relate to your lifestyle choices?

Rate from 0 to 10 - 10 being 100% committed

0%    1    2    3    4    5    6    7    8    9    100%

What behaviors or lifestyle habits do you currently engage in regularly that you believe support your child's health?

What behaviors or lifestyle habits do you currently engage in regularly that you believe may be detrimental to your child's health?



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What potential obstacles do you foresee in addressing any lifestyle factors undermining your child's health?

Who in your child's life will sincerely and consistently support the beneficial lifestyle changes they will be making?

What kind of support do you expect from me as your child's caregiver?

## HEALTHCARE STATUS

Name of hospital/clinic(s) where your child's health records are kept: \_\_\_\_\_

\_\_\_\_\_

Reason for referral or presenting problems: \_\_\_\_\_

What your child's most important health problems? List them in order of importance.

*Please place a star (\*) by any health issues you prefer I NOT discuss in front of your child. This may require separate visits - one for evaluation and one to discuss treatment options.*

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

Does your child have any contagious diseases at this time?  No  Yes: \_\_\_\_\_





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## PRENATAL HISTORY

Previous pregnancies for biological mother?  No  Yes: How many? \_\_\_\_\_

Miscarriages?  No  Yes: How many? \_\_\_\_\_

Complications?  No  Yes: \_\_\_\_\_

Mother's age at child's birth: \_\_\_\_\_

Mother's health during pregnancy (*check all that apply*):

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Bleeding                      | <input type="checkbox"/> Nausea                             | <input type="checkbox"/> Illnesses unrelated to pregnancy      |
| <input type="checkbox"/> Hypertension                  | <input type="checkbox"/> Thyroid problems                   | <input type="checkbox"/> Diabetes – gestational or preexisting |
| <input type="checkbox"/> Tobacco, alcohol, or drug use | <input type="checkbox"/> Medications unrelated to pregnancy |  |
| <input type="checkbox"/> Physical or emotional trauma  | <input type="checkbox"/> Other: _____                       |  |

## BIRTH HISTORY

The child was born:  Term  Premature: \_\_\_\_\_  Post-term/late: \_\_\_\_\_ Length of labor: \_\_\_\_\_

Complications:  No  Yes: \_\_\_\_\_

Birth location (city & state/country): \_\_\_\_\_ Time: \_\_\_\_\_ Weight: \_\_\_\_\_

Did your child experience any of the following problems shortly after birth?

- |                                       |   |                                |   |
|---------------------------------------|---|--------------------------------|---|
| <input type="checkbox"/> Rashes       | <input type="checkbox"/> Jaundice       | <input type="checkbox"/> Colic | <input type="checkbox"/> Birth Defects  |
| <input type="checkbox"/> Seizures     | <input type="checkbox"/> Cerebral Palsy | <input type="checkbox"/> Fever | <input type="checkbox"/> Birth injuries |
| <input type="checkbox"/> Other: _____ |   |                                |   |

Child's sleep patterns 1<sup>st</sup> year: \_\_\_\_\_

Breast fed:  No  Yes - How long: \_\_\_\_\_ Formula:  No  Yes – Type: \_\_\_\_\_

Age started solid foods: \_\_\_\_\_ What foods: \_\_\_\_\_

Age began:            Sitting \_\_\_\_\_            Crawling \_\_\_\_\_            Walking \_\_\_\_\_            Talking \_\_\_\_\_

## HEALTH HISTORY

### Previous Illnesses

Please mark any diseases you had as a child:

- |  |                                      |   |
|--|--------------------------------------|---|
| <input type="checkbox"/> Rheumatic Fever | <input type="checkbox"/> Chicken Pox | <input type="checkbox"/> Tonsillitis – Number of times: _____ |
| <input type="checkbox"/> German Measles  | <input type="checkbox"/> Measles     | <input type="checkbox"/> Ear Infections – Number: _____       |
| <input type="checkbox"/> Other(s): _____ |                                      |   |



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**Hospitalizations, Surgery and Imaging**

Has your child had any hospitalizations, surgeries, x-rays, CAT scans, EEG, EKGs or other procedures?

Procedure: \_\_\_\_\_ Year: \_\_\_\_\_

Procedure: \_\_\_\_\_ Year: \_\_\_\_\_

Procedure: \_\_\_\_\_ Year: \_\_\_\_\_

Procedure: \_\_\_\_\_ Year: \_\_\_\_\_

Procedure: \_\_\_\_\_ Year: \_\_\_\_\_

Procedure: \_\_\_\_\_ Year: \_\_\_\_\_

**Evaluations**

Has your child ever had any of the following tests? If so, list when and where.

Psychological evaluation: \_\_\_\_\_

Hearing tests: \_\_\_\_\_

Speech / Language tests: \_\_\_\_\_

**Immunizations – check those that your child has received, in full or in part**

- Polio
- Tetanus
- Measles/Mumps/Rubella
- Pertussis
- Diptheria
- Influenza

Any adverse reactions?  No  Yes – What was the reaction and with which immunization did it occur?

\_\_\_\_\_  
 \_\_\_\_\_

**Allergies**

Known allergies or sensitivities – *please list all known allergens/irritants*

Drugs:  No  Yes: \_\_\_\_\_

Foods:  No  Yes: \_\_\_\_\_

Envirommentals/chemicals:  No  Yes: \_\_\_\_\_

**Typical Food Intake**

Breakfast: \_\_\_\_\_

Lunch: \_\_\_\_\_

Dinner: \_\_\_\_\_

Snacks: \_\_\_\_\_

To drink: \_\_\_\_\_



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**Current Medications**

Please list any other prescription medications, over the counter medications, vitamins or other supplements your child is taking, *including the dosage*:

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

**FAMILY HISTORY**

Do you or anyone in your family have a history of any of the following? *(please check and write who)*

- |  |   |  |   |
|--|---|--|---|
| <input type="checkbox"/> Cancer                | <input type="checkbox"/> Diabetes           | <input type="checkbox"/> Heart Disease | <input type="checkbox"/> High Blood Pressure    |
| <input type="checkbox"/> Kidney disease        | <input type="checkbox"/> Epilepsy           | <input type="checkbox"/> Arthritis     | <input type="checkbox"/> Glaucoma               |
| <input type="checkbox"/> Tuberculosis          | <input type="checkbox"/> Stroke             | <input type="checkbox"/> Anemia        | <input type="checkbox"/> Mental Illness         |
| <input type="checkbox"/> Asthma                | <input type="checkbox"/> Hay fever          | <input type="checkbox"/> Hives         | <input type="checkbox"/> Depression or Suicide  |
| <input type="checkbox"/> Eating Disorder       | <input type="checkbox"/> Genetic Disorder   | <input type="checkbox"/> Dementia      | <input type="checkbox"/> Alcoholism / Addiction |
| <input type="checkbox"/> Learning Disabilities | <input type="checkbox"/> Osteoporosis       | <input type="checkbox"/> Migraines     | <input type="checkbox"/> Obesity                |
| <input type="checkbox"/> Parkinson's           | <input type="checkbox"/> Multiple Sclerosis | <input type="checkbox"/> Alzheimer's   | <input type="checkbox"/> Other: _____           |

Other relevant family history? \_\_\_\_\_

What is your family heritage? \_\_\_\_\_

**REVIEW OF SYSTEMS**

**For the following, please circle:**

**Y** - yes/condition you have now **N** - no/never had **P** - problem in the past

**MENTAL/EMOTIONAL**

- |                             |   |   |   |
|-----------------------------|---|---|---|
| Mood Swings                 | Y | N | P |
| Irritability                | Y | N | P |
| Hyperactivity               | Y | N | P |
| Introvert / Extrovert       | Y | N | P |
| Motion / car sickness       | Y | N | P |
| Anxiety / Nervousness       | Y | N | P |
| Cries Easily                | Y | N | P |
| Unusual fears               | Y | N | P |
| Sleep problems              | Y | N | P |
| Nightmares                  | Y | N | P |
| Have a history of abuse?    | Y | N | P |
| Experienced a major trauma? | Y | N | P |

**ENDOCRINE**

- |                           |   |   |   |
|---------------------------|---|---|---|
| Heat or cold intolerance? | Y | N | P |
| Fatigue?                  | Y | N | P |
| Excessive thirst?         | Y | N | P |
| Excessive hunger?         | Y | N | P |
| Low blood sugar?          | Y | N | P |
| High blood sugar?         | Y | N | P |

**SKIN**

- |                  |   |   |   |
|------------------|---|---|---|
| Rashes?          | Y | N | P |
| Eczema or hives? | Y | N | P |
| Psoriasis?       | Y | N | P |
| Acne/boils?      | Y | N | P |
| Itching?         | Y | N | P |



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**HEAD**

Headaches? Y N P  
 Head injury? Y N P  
 Dizzy spells? Y N P  
 High fevers? Y N P

**EYES**

Impaired vision? Y N P  
 Tearing or dryness? Y N P  
 Eye pain or strain? Y N P

**EARS**

Ear aches? Y N P  
 Impaired hearing? Y N P

**NOSE AND SINUS**

Frequent colds? Y N P  
 Nose bleeds? Y N P  
 Stuffiness? Y N P  
 Hayfever? Y N P  
 Sinus problems? Y N P  
 Loss of smell? Y N P

**MOUTH AND THROAT**

Frequent sore throat? Y N P  
 Canker sores? Y N P  
 Breath odor? Y N P  
 Dental cavities? Y N P

**RESPIRATORY**

Cough? Y N P  
 Wheezing? Y N P  
 Asthma? Y N P  
 Bronchitis? Y N P

**CARDIOVASCULAR**

Heart disease? Y N P  
 Murmurs? Y N P

**URINARY**

Increased frequency of urination? Y N P  
 Bedwetting? Y N P

**GASTROINTESTINAL**

Belching or passing gas? Y N P  
 Stomach aches? Y N P  
 Constipation? Y N P  
 Diarrhea? Y N P  
 Bowel movements: how often? \_\_\_\_\_

**MUSCULOSKELETAL**

Joint pain or stiffness? Y N P  
 Muscle spasms or cramps? Y N P  
 Broken bones? Y N P

**CARDIOVASCULAR**

Anemia? Y N P  
 Easy bleeding or bruising? Y N P  
 Heart palpitations? Y N P

**NEUROLOGIC**

Seizures? Y N P

**\*\*FEMALE REPRODUCTIVE**

Has menstruation begun? Y N  
 Any symptoms? \_\_\_\_\_

Has breast development begun? Y N

**\*\*MALE REPRODUCTIVE**

Have both testes descended? Y N

Is there any information about your child's health that you would like to add?

**Welcome! We are honored to be of service for you and your child!**